

## General Manager - Bell 2 Lodge

**Background:** Prior to 1996, Bell 2 Lodge existed as a trading post, offering travelers heading north or south on the Stewart-Cassiar Highway basic services in the form of accommodation, meals and fuel. In 1996 Bell 2 Lodge became the home of Last Frontier Heliskiing and with that, came the development of the lodge and the surrounding chalets.

Bell 2 Lodge continues to offer lodging, meals and fuel services in the summer, and in winter, our lodge becomes a Mecca for snow pilgrims. Guests travel many hours, in most cases days to reach us at our location, way up in the northern part of British Columbia. They make the journey in order to sample some of the best powder skiing in the world. This is a costly and time-consuming investment for our guests and just like any other investment, the return they receive dictates their future loyalty. We have no control over the weather and only a little control over the snow conditions. That said both are generally very good. It is every other aspect of the experience that we must positively influence. A trip with Last Frontier Heliskiing is not about 'uber-luxury', the emphasis is on a high-quality ski experience. The logistics must be well calculated and executed smoothly. The food must be prepared with love, the ambience adjusted seamlessly and most important of all, it needs to be delivered by a team of people who really care.

Reporting directly to the Managing Partner, we are looking for an individual that can oversee the leadership of the team at Bell 2 Lodge as well as the kitchen staff and office at Ripley Creek our second operation in Stewart. He / she should be capable of developing, budget for and execute major capital investments to keep the lodge and facilities in great shape. [There is no responsibility for the skiing operations as part of this position].

The ideal candidate will therefore need to have a solid background in hospitality and project management. He / she should be prepared to spend 40% – 60% of their time on-site.

The General Manager is ultimately responsible for all elements of the on-site operations of the business; safety / risk management, human resources, service, accounting & budgeting, systems, vehicles and equipment. Heliskiing operations and external marketing do not fall within the job description. You will be required to ensure that all staff are well trained on the products we offer and that guests are constantly re-assured during their visit that their choice to visit Last Frontier Heliskiing was a good one. Maintenance and preventative maintenance should be carried out on all aspects of the operation...that includes you and your staff.

The candidate could have the flexibility to take extended periods of time off during certain times of the year but would ultimately still remain responsible for the running of the lodge.

If all this sounds like a shoe that could fit your foot, please contact Mike Watling at [work@lastfrontierheli.com](mailto:work@lastfrontierheli.com)



**Bell 2 Lodge services 36 winter guests each week and the team typically consist of:**

- Manager
- Assistant Manager
- Chef
- Sous Chef
- Breakfast Cook
- Baker
- Dishwasher
- House Staff (Cleaning)
- Front Desk / Coffee shop x 2
- Maintenance Manager + 2
- Massage (winter only) x 2
- Bartender (winter only)
- Lodge Manager Waitresses / waiters x 2
- Guides - run by Ops Manager (winter only)
- Pilots - run by Ops Manager (winter only)
- Ski Shop - run by Ops Manager (winter only)

Max capacity is about 65 people at the lodge including guests and staff.

More information about our operations: [www.bell2lodge.com](http://www.bell2lodge.com) & [www.lastfrontierheli.com](http://www.lastfrontierheli.com)